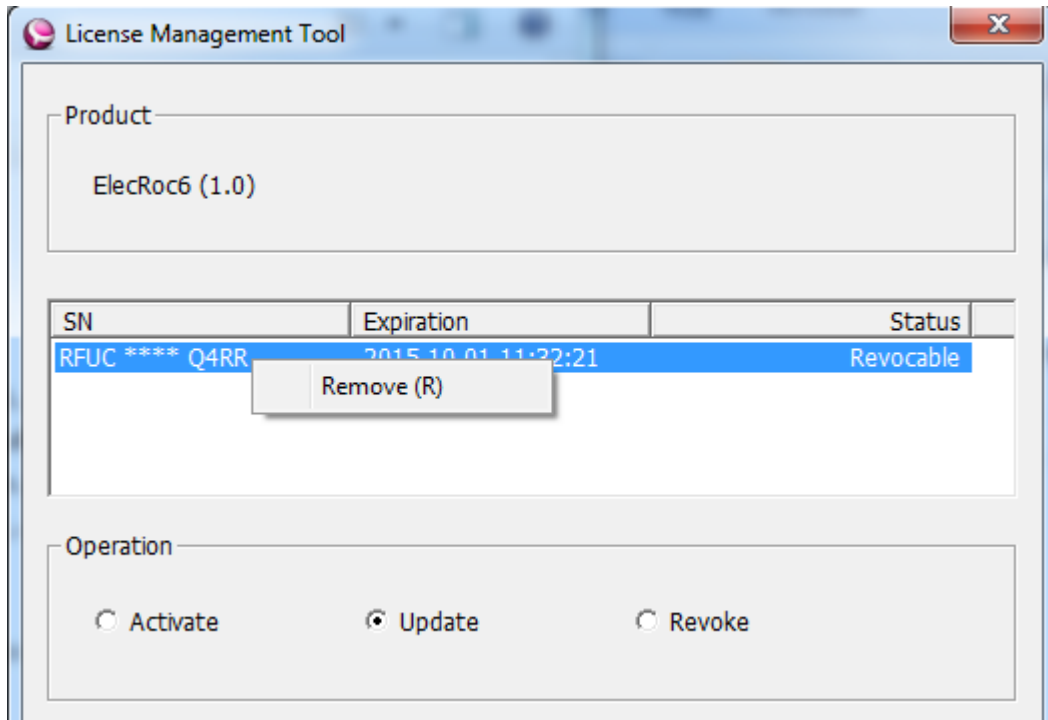
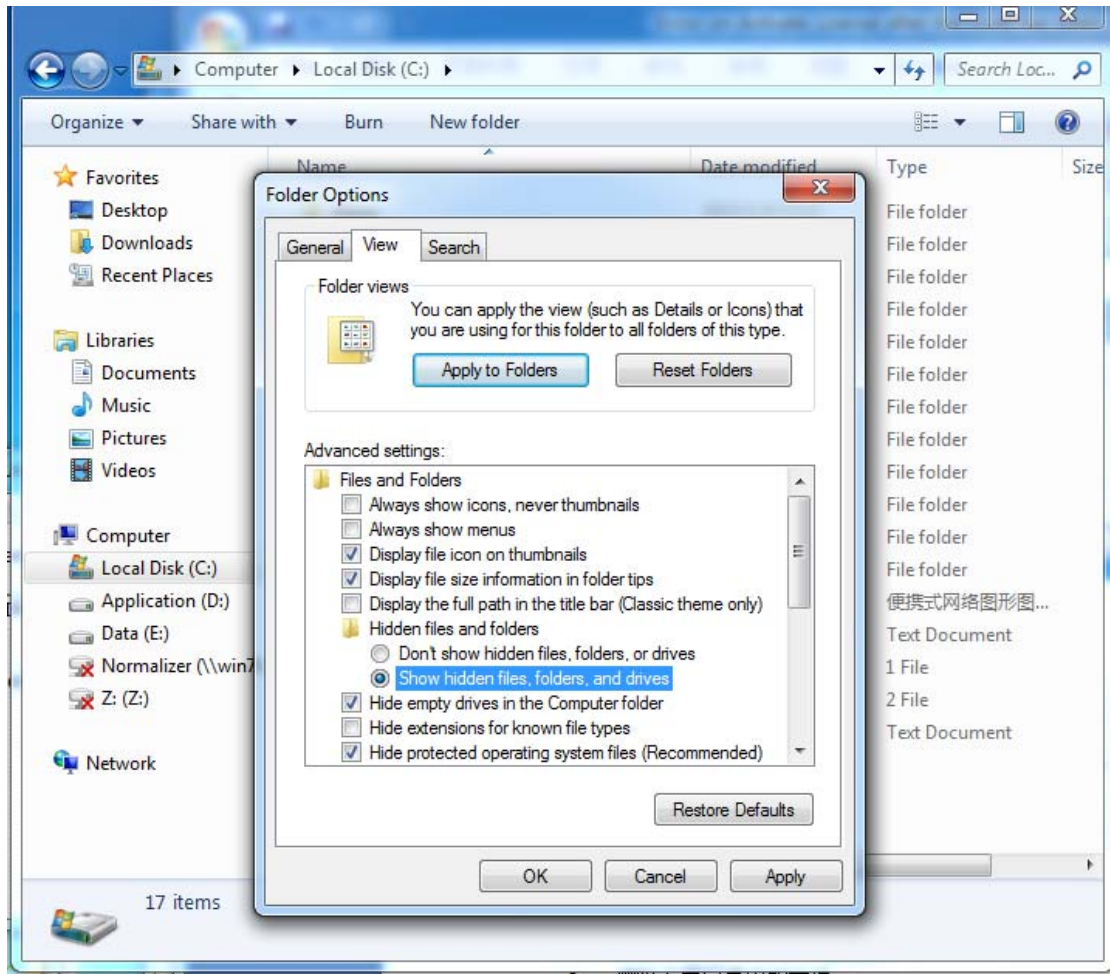


Error on Activate License after the code has been reset

1. Run the application *ElecRoc6_1.0_remoteupdate.exe*, select the code, right click, select Remove, as following.



2. Select Show hidden files, folders and drives from Organize\Folder and search operation\View on C:\, as following:



3. Delete the following folder, restart the computer,
For Windows Server2003:
C:\documents and settings\all user\application data\Bitanswer

For Win7、Windows Server 2008:
C:\programdata\bitanswer\, or C:\Users\All Users\BitAnswer
4. Click Activate License on the tools.

